

# **Operational Risk Offering**

Effectively manage and report on your operational risks

Now you can improve the risk & compliance posture of your organization quickly and effectively



#### Improve your oversight

What could go wrong next can keep you up at night. With a centralized risk library, a user-friendly and consistent risk assessment methodology, you will improve visibility into your highest risk assets and increase trust into the effectiveness of the controls which are protecting them

✓ Centralized risk library

- ✓ Consistent risk assessment methodology
- ✓ Better visibility and trust into your operational risks
- √ 10-12 weeks from kick off to deployment



## Know where your controls are weakest & what is being done to correct it

With the easy-to-use power of ServiceNow, have data which can be sliced and diced base on your audience. Understand your most exposed processes, and your areas of highest risk by business unit, processes, and risks. Have the ability to roll up information so you can look beyond the individual and look at your organization as a whole.

Better visibility on your risk posture

- ✓ Track accountability and have timely escalations as needed.
- Standardized risk responses and consistent approval processes
- ✓ Hold your teams accountable for what matters most



## **Build accountability & measurable success**

By assigning risk assessments and implementing a standardized workflow with clear approval processes, roles and responsibilities are clear to everyone. This leads to greater confidence in the accuracy of the data being utilized, as all information is transparent and easily accessible, from urgent matters to recent updates.

✓ Assets & risks prioritized

✓ Assignment Groups

✓ Due dates

Automated notifications



#### Accelerate response & mitigation

Eliminate unnecessary obstacles by streamlining your tools and automating your due date reminders and follow ups. This enables your teams to concentrate on the most important task at hand: swiftly resolving any issues that arise.

- Decrease user friction
- ✓ Focus on process & user adoption

- Improve trust in your organization's ability to identify and mitigate risks
- ✓ Reporting for both users and senior management











