

Crisis Management

Operate mission-critical business functions during emergency events

Now you can recover mission-critical operations quickly in the event of an outage



Assess the impact of your critical business functions and assets

Ensure that your organization can provide an acceptable service in the event of a calamity, helping to preserve your reputation and minimize impact to revenue and reputation.

- ✓ Prioritize critical assets and business functions
- ✓ Leverage existing assets within ServiceNow
- ✓ Impact Analysis templates
- ✓ User-friendly interface and workflow with approvals



Monitor crises across the globe

Have a single pane of glass view of potential and actual crises affecting your organization, regardless of where it occurs, and its cause. Monitor recovery activities and tasks during a crisis event and reduce manual overhead so your recovery teams can focus where it matters – the swift recovery of your operations.

- ✓ Centralized plan monitoring
- ✓ User-friendly interface and workflow
- ✓ Monitor recovery tasks and their status in real time.
- ✓ Eliminate manual overhead



Recover mission-critical functions quickly

Crises are inevitable and planning can ensure the speedy resumption of normal organizational activities. Manage any type of event from a tabletop exercises, to full-fledged tests, to an actual crisis which impacts your critical business.

- ✓ Manage all types of events
- ✓ Report and manage crises
- ✓ Assess the impacted assets or functions
- ✓ Recover assets or functions quickly



NewRocket's Proven QuickStart Implementation

By taking a crawl – walk – run approach to implementing Operational Resilience with NewRocket, you'll see immediate benefits including a simplified user experience, loss management and increased visibility and reporting.

- ✓ 10-12 weeks deployment
- ✓ Implementation tailored to your company's unique needs
- ✓ Unique deployment approach focused on simplicity
- ✓ Unmatched services support and advisory

ABOUT US

Over 500 ServiceNow experts are globally certified in all areas of ServiceNow. Full lifecycle of ServiceNow services.



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