







Explore Applied GenAl and Agentic Al — With a Working Prototype in Just 4 Weeks

What Is Flightpath.AI?

Flightpath.AI is a fast-paced, innovation-focused engagement that helps you identify and apply GenAI and Agentic AI to real business processes inside your ServiceNow® environment. Delivered in just four weeks, it moves you from ideas to outcomes — with a working prototype, measurable impact, and a roadmap to scale.

Unlike traditional AI assessments, Flightpath.AI skips the theory and focuses on what's possible now. We build something real, so you can explore GenAI with clarity, test feasibility, and de-risk your next steps. It's all about applied AI, embedded in the workflows that matter most to your business.

Flightpath.Al is a practical starting point for organisations ready to apply GenAl, not just talk about it.

How It Works

- Week 1 Discover: Align on business priorities, process pain points, and GenAl/Agentic Al opportunities
- Weeks 2-3 Prototype: Co-develop a functional solution using your data, workflows, and goals
- Week 4 Demonstrate: Showcase results, benchmark impact, and outline your roadmap for scale

What Kind of Use Cases Can We Explore?

Flightpath.Al helps you bring Al into real processes, such as:

- · Intelligent case triage and routing
- Document or knowledge summarisation
- Next-best-action recommendations
- · Generative assistance for agents or users
- · Agentic process automation inside workflows

Every use case is tailored to your goals and built around tangible business value.

What You Walk Away With



A working GenAl or Agentic Al prototype



Value benchmarks (manual vs. Al-enhanced process)



Technical artefacts and configuration



A tailored roadmap and business case for scaling



Input to help guide licensing or AI strategy decisions









Ideal For

- Innovation, digital, or automation teams exploring Al potential
- Organisations looking to validate GenAl use cases with minimal risk
- Customers building business cases for Pro+ or platform expansion
- Strategy leaders in need of something tangible to unlock internal buy-in



Why It Works

- Fast delivery and real results not just another workshop
- · Co-developed using your business context and data
- Focuses on real business processes, not hypothetical ones
- Bridges the gap between innovation and execution
- Builds confidence in your ServiceNow Aljourney



Want to See GenAl in Action?

Book your Flightpath. Al discovery session today — and go from Al interest to impact in just four weeks.

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